



ST REGIS

Butler Service

St. Regis Residences





A Personal Approach to the St. Regis Lifestyle

Since opening its doors over 100 years ago, the St. Regis has been synonymous with service excellence. A legendary story always in the making. And at its core: the St. Regis Butler. The living legacy of John Jacob Astor IV, the Butler is a treasured hallmark of the St. Regis Residences experience.

The St. Regis Residences Butler is more than a title; it is a service philosophy and a personification of John Jacob Astor IV's vision for the Best Addresses around the world. An active symbol of residential-style hospitality, the St. Regis Residences Butler plays many roles: the consummate host, a personal manager, and an ambassador of the St. Regis brand.

Residences Butler Service stands at the intersection of old-world hospitality and modern luxury. Relied upon for their expertise and impeccable service delivery, St. Regis Residences Butlers create an unmatched experience for the most discerning Owners.

Bespoke Services Curated Around Your Lifestyle

Through its suite of services, St. Regis Residences Butlers provide Owners with the rarest of life's luxuries: time. At every touch point, St. Regis Residence Butler Service is dedicated to delighting Owners by not just understanding their unique preferences, but exceeding their unspoken expectations and handling every detail, no matter how small.

From deliveries to a Residence or shined shoes, to Afternoon Tea with friends. Selecting the perfect gift for a milestone birthday or designing an extravagant once-in-a-lifetime experience for a truly special occasion. The Residences Butler is here to provide a truly excellent and personalized experience for every Owner and their guests.







Residences Butler Service

Residences Butler Service is available to Owners as part of the branded lifestyle experience at all St. Regis Residences. Three sets of exclusive Butler Services are included as part of Common Area Assessments: Signature Services, St. Regis Rituals and Special Occasions Planning.

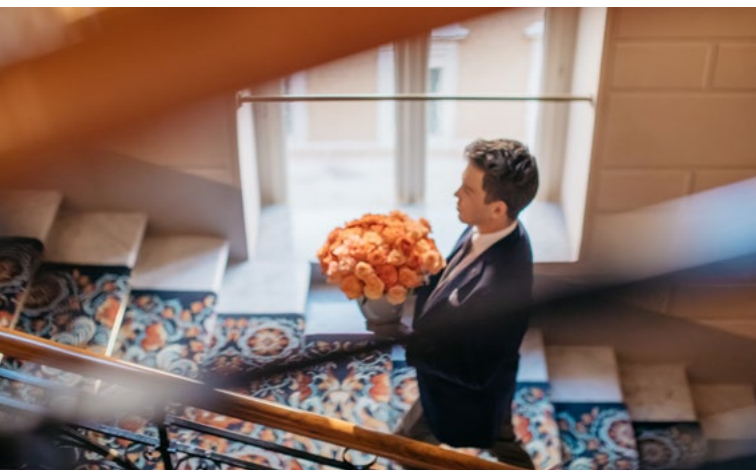
Signature Services

The Residences Butler is the primary point of contact for personalized service requests taking place inside the Residence. Unique to The Residences at The St. Regis, Butler Closets may be available to discretely make deliveries without interrupting the Owners.

Signature Services consist of:

- St. Regis Signature Send Off and Welcome Home
- Deliveries to Residence
 - Dry Cleaning / Laundry, Packages, Groceries, Flowers, Food Deliveries*
- In Residence Services Coordination
 - Personal Chef, Spa Treatment, Housekeeping Services, Engineering / Repair Services*
- Welcome and Escort Guests
- Owner Preference Cultivation
- Shoeshine Service
- Personal Errands*

*Service may vary by location.



St. Regis Rituals

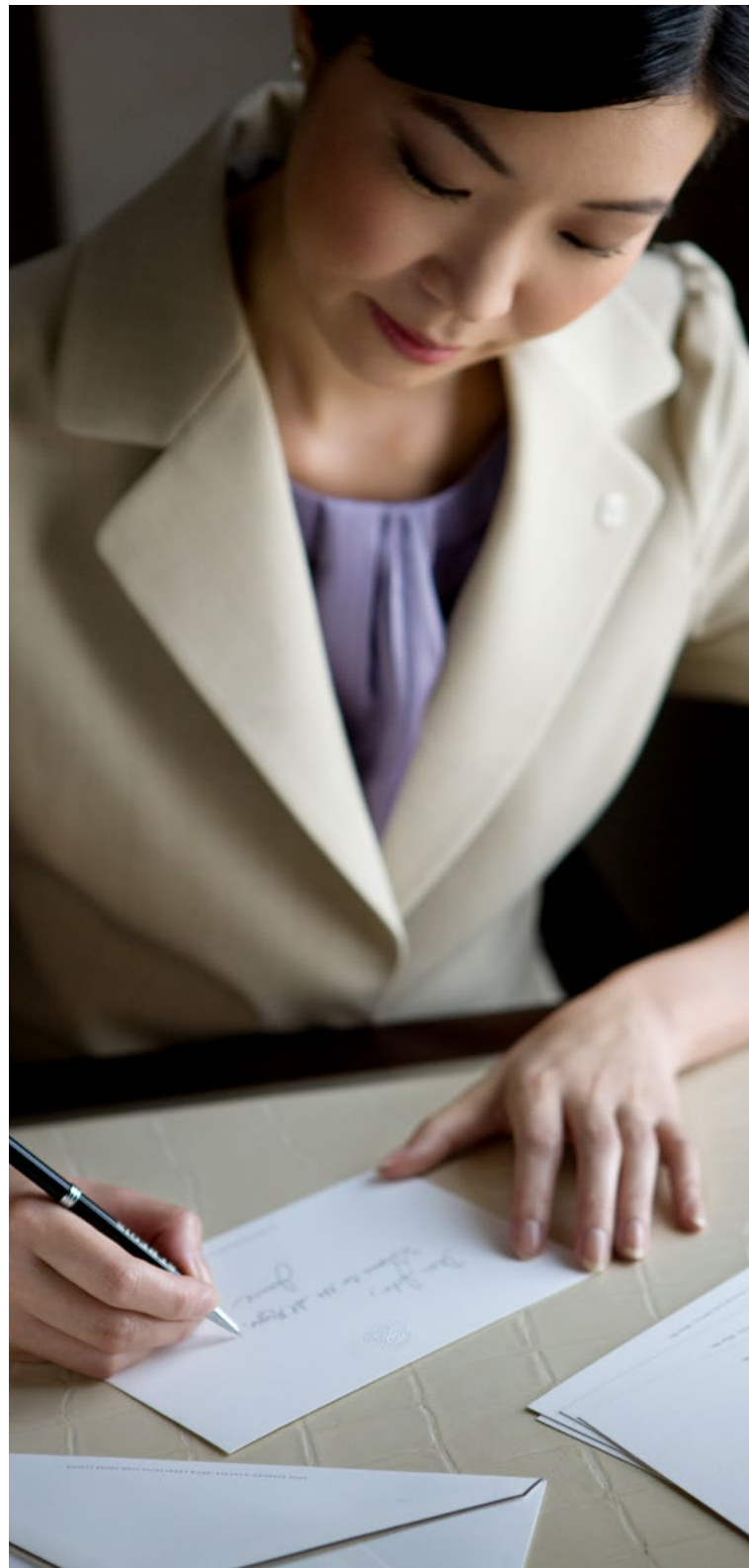
From savoring the perfect Bloody Mary to enjoying the art of Afternoon Tea; or from an intimate Evening Ritual with your partner to celebrating the Art of Sabrage tradition with friends and family; the Residences Butler can provide these signature experiences in the comfort of the Residences.

Special Occasions Planning

At St. Regis Residences, no occasion is ordinary. We are the House of Celebration.

And when Owners celebrate a special moment in their lives, we ensure it's unforgettable. From birthdays and anniversaries to the last day of school or a health triumph, the Residences Butler is there to assist.

It is the privilege of the St. Regis Residences Butler to design moments which Owners and their guests will remember fondly for years to come.





Live Exquisite Services and Experiences

Residences Butlers go beyond expectations where each articulation of timeless tradition creates the opportunity for Owners to experience our legacy. This might include private screenings of films accompanied by hors d'oeuvres and cocktails, exotic spices delivered for a special dinner preparation, cooking and baking instruction with local chefs, among other customized experiences.

Vacant Home Care Service

Vacant Home Care provides Owners with peace of mind when they are away from their Residences for an extended period of time. This experience also assists Owners in preparing the home prior to departure and before coming home.

Afternoon Tea Experience

Owners can enjoy the St. Regis Ritual of Afternoon Tea with friends and family inside the Residences. We have the opportunity to immerse Owners in the story of Afternoon Tea designed around the Owner's vision along with the brand experience inside their home.

Art of Sabrage Experience

Owners can bring the St. Regis Ritual of Champagne Sabering into the comfort of an Owner's home. With a bottle of the bubbly beverage chilled to perfection,



the Butler will impress the intimate crowd with the crisp sound of the cork being sabered off the bottle, the small flow of Champagne that follows and the celebratory drink that tops the experience.

Locally Inspired Services and Experiences

Each St. Regis Residences is proud to offer additional locally inspired services and experiences to Residence Owners. This might include private screenings of films accompanied by hors d'oeuvres and cocktails, a personalized pool or beach experience for family and friends, or exclusive use of Butler Service for the day to support a special event.

